



Domestic Abuse Response Team Manager

About us

Laurel House is a comprehensive domestic violence agency. We offer an array of services to support those impacted by domestic violence, while also providing prevention and education services to the general community.

Domestic Abuse Response Team (DART) Manager

Position Summary: Full-time Manager for a 24-hour crisis response program that provides immediate, in-person response to support victims of domestic violence throughout the county. Position requires flexibility to handle fast-paced nature of this type of program.

Reporting & Supervisory Relationships:

Reports to: Director of Community Outreach

Benefits: Medical, Dental, Vision, STD, 401k, travel reimbursement, generous PTO

Status: Full-Time

Supervises: Program advocates, volunteers, medical advocate

RESPONSIBILITIES:

Ensure the provision of immediate crisis and safety counseling, court accompaniment, case management, and Victim Impact or Victim Compensation assistance to victims of DV when contacted by county police departments, hospitals and other collaborative agencies. Supervise, coach, and develop staff and volunteers, including regular employee and intern supervision; onboarding and career development planning.

Plan, manage, and improve outreach to and collaboration with police departments, hospitals, DA's office, County Detectives, key officials and other collaborative agencies.

Provide domestic violence training to law enforcement, medical professionals, and other service professionals throughout Montgomery County.

Assist with supervisor on call coverage after hours, weekends, holidays as well as direct on-call hours for hotline as needed.

Conduct outreach and manage recruitment, training and retention of DART volunteers.

QUALIFICATIONS:

Bachelor's degree in a relevant field

Supervisory experience

Understanding of domestic violence and related issues

Understanding of the civil and criminal justice systems and of the medical systems in Montgomery County

Ability to respond appropriately in crisis situations

Bi-lingual capability desirable (English/Spanish, ASL, other languages common to Montgomery County)

Travel involved - valid driver's license, auto insurance, consistent use of vehicle

WORKING CONDITIONS AND PHYSICAL EFFORT:

- Work is normally performed in a typical interior/office work, or in the field (i.e. police station, medical facility, courthouse)
- Work days are Monday through Friday.
- Must be able to be flexible at times, including being "on-call" on some evenings/nights/weekends/holidays
- Lifting up to 40 lbs.
- Use of computer and internet

AA/EOE

Laurel House provided the following inclusive hiring information:

We are an equal opportunity employer and considers all qualified applicants equally without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability status.

Job Type: Full-time

COVID-19 considerations:

CDC recommendations are being observed. At this time, staff continue to use of a hybrid work schedule.

To apply, please send a cover letter and resume to Barbara Warliga at bwarliga@laurel-house.org